

# RALPH A. MACMULLAN CONFERENCE CENTER

## PET POLICY AGREEMENT

We love all kinds of animals, but only authorized service animals are permitted on the property, unless previous arrangements are made and approved by the Facility Manager.. It is our intent to provide you with not only a wonderful and enjoyable stay, but also a safe one. For the comfort and safety of all guests and pets, we kindly request that all pet owners act responsibly with their pets. Please adhere and agree to the following RAM Center Pet Policies.

- Your pet(s) should have all recommended vaccinations currently up-to-date, and you agree to obtain and provide current records from a licensed veterinarian regarding your pet(s) should the RAM Center request this information from you at any time.
- Ram Center charges a onetime \$25 fee per pet. No more than two (2) pets are allowed per room.
- Guests with a pet(s) will automatically be roomed under single occupancy status and rate. (\$20 more than standard double occupancy rate).
- Pet(s) are NOT to sleep on the beds. Should there be and excessive amount of pet hair found on the linens, an extra charge of \$20 will be fined to cover the special laundry expense.
- Pet(s) shall remain within your control at all times, either on a leash or in a carrier, when in public spaces in the Center or on the property. Pet(s) may remain alone in a guestroom as long as the pet(s) is well-behaved. However, if your pet(s) are disturbing other guests/staff or causing damage, then it cannot be left alone and must remain in your control.
- Your service pet(s) is allowed in the food service area, however must not be fed or allowed to roam the room. Please keep your pet(s) away from the kitchen.
- Please make arrangements at the front desk for housekeeping to clean your room. Because we cannot clean your room while you and your pet(s) are present, we suggest you schedule a time during the Center's normal cleaning schedule (9am – 2pm), for us to clean while you are out and about. (Maybe this is a good time to think about a walk?)
- Guests are responsible for pet waste clean-up inside the center, rooms and throughout the property grounds. If you have a service cat, you will need to provide a litter box. Please **DO NOT USE OUR TOWELS OR LINENS TO CLEAN UP** your pet(s) waste. We have rags available upon request that you can use.
- We count on you to prevent your pet(s) from making excessive noise, being disruptive or aggressive to other guests. If your pet is deemed dangerous, harmful or disruptive, Center management has sole discretion to require you to find other accommodations. The Center also reserves the right to contact animal control to have pet(s) removed.
- Guests are responsible for all personal injuries and/or property damage related to their pet(s).
- Guests agree to indemnify and hold harmless The RAM Center, its operators, the DNR and the State of Michigan from all liabilities and/or damage suffered as a result of their pet(s).
- If your room requires excessive cleaning, or if damages are incurred as a result of your pet(s) actions, the Center may charge for additional services and repairs.

I agree to the RAM Center's Pet Policies

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Name of Guest